



Our Report Card

A+

Thank you for choosing Perma-Seal Basement Systems. In an ongoing effort to improve our customer service we ask that you complete this questionnaire. Once completed, please return to your foreman or send to us in the pre-paid envelope.

Was your initial call for an estimate answered promptly and courteously?

Yes No

Even though Perma Seal was very busy I first called due to the number of flooded basements in the area they got my initial consultation scheduled quickly

Was your foundation given a thorough inspection, inside and outside?

Yes No

Comments: Keith Ackman did a fantastic job - he was detailed and thorough, and answered all my questions.

Did our consultant listen to your issues, offer recommendations and explain them to your satisfaction?

Yes No

Comments:

What was the main reason you hired Perma-Seal instead of another company?

The lifetime transferable warranty + the reputation in the industry.

Did you find our service office staff helpful and friendly when you called to schedule your job?

Yes No

Comments:

Did the installation crew arrive within the specified time period?

Yes No

Comments: Very prompt.

Was the installation crew friendly and courteous?

Yes No

Comments: The work crew was great - hard workers and very friendly.

Was the work area left clean to your satisfaction?

Yes No

Comments:

Was the quality of Perma-Seal's work higher or lower than your expectation?

Higher Lower

Please explain: I would highly recommend Perma Seal - my entire

experience with your company has been wonderful. Please feel free to use me as a reference. Keith Ackman is the best!

May we have your e-mail address to provide you with up-to-date product information and our newsletter?

(E-mail addresses you provide to Perma-Seal will not be disclosed or distributed in any way.)

May we use you as a reference? YES What form of payment will you be using today? Cash Cr. Card

Office Use Only

Foreman ALIX

Crew Jesus Alfonso Garcia

Operator:

Consultant:

Acct. #:

Please use the reverse side of this sheet for additional comments.

BOZIC

MARNIE

Libertyville

IL

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