

1. The consultant proposed a solution that I doubted would work. In fact, I called permaseal the next day intending to cancel the contract, but was assured that the proposed recommendation was the correct one and that Permaseal had a lot of experience with this type of problem.
2. I hired Permaseal first, because of a recommendation from a friend, and second, because of the ease of working through the scheduling process, and the ease of getting information from the company. *Great. on WGN helped, also*
3. The crew, consisting of Blas and Able, were extremely knowledgeable. After inspecting the premises inside and out, it was decided that the proposed solution was not going to work. Field Supervisor Jose Martinez arrived, looked things over, consulted with his boss, and proposed a new plan of attack and a new work date. I was impressed with their professionalism, and their dedication to doing things right.
4. The crew on the rescheduled date arrived promptly, went to work, and accomplished the job with satisfactory results. They were friendly, courteous and knowledgeable.
5. The quality of Permaseal's work was exactly what I hoped for and expected. Their willingness to stand behind their contract and do the job properly, even at their own expense was very impressive to me. I will recommend Permaseal to anyone as a fair and professional company.

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