

July 2, 2008

Mr. Roy Spencer
Perma-Seal
513 Rogers Street
Downers Grove, IL 60515

Dear Roy,

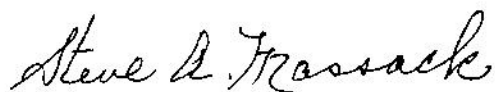
As of June 26, 2008, my wife and I are self-appointed members of Perma-Seal's P.R. team. On that day your company came to do some waterproofing in our basement. During the course of the work, the crew foreman realized that some of the work contracted for was not necessary. He notified his supervisor who came out to investigate. He concurred and recommended that that portion of the work be canceled. Obviously, we were pleased. Not only did it save work and money for us, but also it showed that your company has honesty and integrity.

Everyone we dealt with from the beginning--Jeff Lundy, John Gall, Javier Navarro and his crew—all performed their jobs professionally, knowledgeably, and ethically. We commend them for their abilities and work performance and commend you for giving your employees empowerment to do the work as they think it should be done.

From now on, whenever we hear of anyone who needs waterproofing done, we will not hesitate to recommend Perma-Seal.

Thank you.

Sincerely,



Steve A. Massack

Munster, IN 46321