



Our Report Card

Thank you for choosing Perma-Seal Basement Systems. In an ongoing effort to improve our customer service we ask that you complete this questionnaire. Once completed, please return to your foreman or send to us in the pre-paid envelope.

Was your initial call for an estimate answered promptly and courteously?

Yes No

Comments: _____

Was your foundation given a thorough inspection, inside and outside?

Yes No

Comments: Very thorough inspection - done at ADRI STEEL

Did our consultant listen to your issues, offer recommendations and explain them to your satisfaction?

Yes No

Comments: Also booked an Appt for me - @

What was the main reason you hired Perma-Seal instead of another company?

Word of mouth - highly recommended, track record of company

Did you find our service office staff helpful and friendly when you called to schedule your job?

Yes No

Comments: _____

Did the installation crew arrive within the specified time period?

Yes No

Comments: _____

Was the installation crew friendly and courteous?

Yes No

Comments: Re-explained the job again very thoroughly!

Was the work area left clean to your satisfaction?

Yes No

Comments: Same as it was before he came!

Was the quality of Perma-Seal's work higher or lower than your expectation?

Higher Lower

Please explain: Can't wait to have you back to help waterproof my basement (sump pump) - THANKS!

May we have your e-mail address to provide you with up-to-date product information and our newsletter?

(e-mail addresses you provide to Perma-Seal will not be disclosed or distributed in any way.)

May we use you as a reference? Yes

What form of payment will you be using today? Cash Check Cr. Card

Office Use Only

Foreman _____ Crew _____

Operator: _____ Consultant: _____ Acct. #: _____

Please use the reverse side of this sheet for additional comments.

MC CALL

MIKE

Lincolnshire

IL

60069